



runtime

we build websites that build business

Mr Chris Pallett
Bespoke Computing Ltd
Business Centre
Stafford Park 4
Telford
TF3 3BA

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Dear Chris,

Over the last 4 years or so, we have used your company for all our IT requirements. As one of the largest web development companies in the area, our servers are critical to our business and upgrading our hosting platform was the biggest IT project we have embarked on for at 2 years.

With your help, our business is now more efficient, more robust and more secure than at any time previously and I would like to thank you for the extra effort you and your team invested in this project to ensure that the downtime was minimal. In actual fact we had no downtime whatsoever, and this is a real testament to your professionalism and a genuine desire to help.

As you know, I am more than happy to recommend your services to our clients and suppliers, and I look forward to at least another 4 years and a few more additional servers between now and then.

Yours sincerely

Andy Smith
Managing Director
Runtime (UK) Ltd