

To whom it may concern,

Excellent Service provided by Bespoke Computing Ltd

Myhome is a premier domestic cleaning service that works hard, taking care of domestic cleaning chores, to improve the quality of life of our busy customers. Our computer is vital to our business for data storage, accounts, general paperwork, communication and payments.

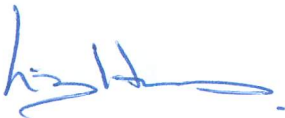
In January 2008 **Bespoke Computing Ltd** provided us with an 'Anti-virus healthcheck'. For a very modest fee they accessed the computer via the internet (with my specific, coded permission) and were able to assess my software to check for adequate virus protection.

The whole process was simple, efficient and even educational – as I was able to watch what was going on the whole time, with Matthew answering all my questions on the phone whilst he also controlled my mouse (remotely) to check the computer systems.

Once the check was complete **Bespoke** emailed me a confirmation of what they had found, what they had been able to improve upon instantly (in my case activating the Microsoft Automatic Updates, amongst other things) and recommendations for the future.

I was extremely impressed with the service and would recommend them to anyone with computer concerns.

Yours faithfully,



Mrs E S Harris
(Director – Past Tense Future Perfect Ltd
Trading as Myhome)

